

# Appendix B

## Key findings report

Cyngor Sir Powys County Council

Housing Services  
Anti-social Behaviour Policy  
Public Consultation

Date of report: 28th September 2016  
Report author: Kelly Jones  
Policy and Strategy Officer

## **1. Key Findings and conclusion**

The responses give support to the policy. Respondents find it easy to read and no respondent indicates that any part of the policy discriminates. One respondent did question the inclusion of a clause which was explained and no further response has been received.

## **2. Background**

### **2.1. Background to the policy and purpose of consultation**

The Council's Housing Service (the Council) is landlord of 5,400 Council homes and 110 leasehold flats. It aims to ensure that tenants and leaseholders live peacefully in their own homes and communities. The Council recognises that failure to tackle anti-social behaviour effectively could substantially blight the quality of life for those people living with anti-social behaviour, and can also damage our ability to develop sustainable communities.

The Housing Service has reviewed and updated the existing Anti-Social Behaviour policy to ensure staff, tenants and residents are aware of what constitutes anti-social behaviour, how a complaint can be made and what action can be expected from all parties involved.

The policy should enable tenants to exercise their rights as Council tenants. It should provide Housing Staff with a reference on which they can base their decisions.

The consultation enabled Housing staff, tenant representatives and external stakeholders to provide comments.

### **2.2. Background to the consultation and engagement**

A draft policy was discussed as part of a working group including housing staff, Dyfed Powys ASB Services and a representative of the Neighbourhood Management Team. It was also discussed with members of the Tenants' Liaison Forum's Housing Policies Sub-Group prior to the public consultation. The members are experienced in giving feedback on policies and recommendations on improving Housing services.

The proposed policy and a survey response form were sent to all Housing staff, Tenants' Liaison Forum members and Housing Services Group 100.

In addition, the following external stakeholders have been sent the proposed policy and response form:

- PAVO
- Brecon Beacons National Park Authority
- Disability Powys
- Age Cymru Powys

- Shelter Cymru
- Tai Pawb
- Care & Repair in Powys
- Chartered Institute of Housing Cymru.
- Powys Teaching Health Board

In addition the consultation was published on the Tenant Engagement Facebook page.

There was a four week response period.

The consultation approach was agreed with the Corporate Consultation Officer.

### 2.3. Response rate

Ten completed questionnaires have been received together with one separate query from a County Councillor. 9 are from Council tenants and one is from a County Councillor. None of the external stakeholders have responded.

Although the response numbers are relatively small, there is no indication additional responses would have highlighted any issues.

### 2.4. Profile data

#### *Gender*

Female	7
Male	2
Unknown	1

#### *Age*

Under 18	0
18-35 years	0
35-59 years	2
60 or over	8

#### *Disability*

day-to-day activities limited a lot	1
day-to-day activities limited a little	4
day-to-day activities not limited	5

#### *Welsh*

Speak Welsh	1
Speak, read and write Welsh	0
No Welsh skills	8
Speak some Welsh	1

The response numbers are small, but it stands out no people under the age of 35 have responded and that the vast majority were over 60 years of age.

## 2.5. A note about market research and consultations

When conducting market research companies use a margin of error and confidence level to ensure that their results are robust and representative of the population they are seeking views from. (I.e. the population of interest).

A consultation however isn't market research as people choose to respond and are not contacted using a sampling methodology. People self-select so sometimes when conducting a consultation you only hear the views of the people who are either strongly in favour or strongly object to a proposal. The silent majority may not have given a view. However when we analyse any consultation results we do consider how robust they are in terms of the population of interest.

When conducting consultation exercise Powys County Council works to the National Principles for Public Engagement in Wales.

<http://www.participationcymru.org.uk/national-principles>

## 3. Question by question analysis

**Question 1: Do you find the policy easy or difficult to understand?**

### Answers

easy	10
difficult	0

**Question 2: Please tell us if you find anything unclear.**

No responses were recorded.

**Question 3: Do you feel there is something missing in the policy? Does anything needs changing?**

No responses were recorded

**Question 4: If you think our policy does discriminate or puts a person at a disadvantage compared to another person we would like to hear your views.**

The Housing Service wants to be fair to everyone and not discriminate anyone. It is against the law to discriminate against anyone because of:

- age
- being or becoming a transsexual person
- being married or in a civil partnership
- being pregnant or having a child
- disability
- race including colour, nationality, ethnic or national origin
- religion, belief or lack of religion/belief
- sex
- sexual orientation

Comment 1: Re clause 1.2 “You can’t be against a perpetrator if they have some emotional/mental unwellness /disability, causing their refusal to mend their ways”

Response 1: One of the key principles of the policy is to recognise that some individuals and/or families may need support to help them to work with us to change their behaviour and where appropriate, and with their consent they will be referred to appropriate agencies for assessment and the provision of support.

Action 1: None

### **3.1 General Comments**

Comment 1: Point 5.4 in this policy states: ‘reward young people for positive behaviour in the community’. How exactly is it proposed to do this?

Response 1: This was added to allow for the possibility of future schemes being undertaken to provide diversionary activities for those causing or potentially causing ASB to participate in.

In the past, the Community Safety Partnership used to hold the funding from Welsh Government in relation to Safer Communities (under 18’s) – from this they used to fund a range of projects (Powys X-treme, YMCA, Motor Vehicle Project etc.) plus they always had a pot specifically for Diversionary Activities which could be used to deliver both big projects (e.g. Wildcamp) and initiatives specifically tailored to individuals who were either engaged or on the brink of becoming involved in ASB.

This fund is now a regional fund (Dyfed-Powys) and is paid to the Youth Justice Service.

In addition this may be something the Tenants and Residents Association may want to get involved in with a recent example being the Gurnos Play Pod the ownership of which has been passed to Gurnos Tenants and Residents Association.

Action 1: This response was provided as clarification with the invite for re-wording to be suggested but no response received back so no action taken.